

Client Relationship Management

4-Part Virtual Workshop Series

TERMS AND CONDITIONS

REFUNDS AND CANCELLATION

To receive a refund, a cancellation request must be received in writing no later than two weeks before the Workshop. All fees paid by the Attendee are non-refundable once the Workshop has begun. Any participant who is a "no show" will forfeit the entire fee paid. The exception to this policy is if Taylor Business Group LLC cancels and does not reschedule the event.

INDEMNITY

The Attendee agrees to indemnify, defend and hold harmless Taylor Business Group LLC, a Florida Company ("Taylor Business Group LLC"), its officers, directors, employees, agents, facilitators, contractors, successors and assigns from and against any and all claims, demands, losses, liabilities, actions, lawsuits, proceedings, judgments, awards, costs and expenses (including reasonable attorneys' fees) arising, in whole or in part, out of any act or omission by the Attendee, or any employee, agent, contractor, subcontractor or representative of the Attendee in connection with or relating to this Agreement including, without limitation, any injury and damages caused to the location.

FORCE MAJEURE

Taylor Business Group LLC shall not be liable or responsible for any failure by Taylor Business Group LLC to comply with the terms of this Agreement due to causes beyond its reasonable control including, but not limited to, pandemic, fire, storm, flood, accident, acts of war, insurrection, terrorism, labor disputes, acts of God, a national or state declared emergency, state meeting restrictions, failure of communication systems or networks, and acts of third-parties. In the event of any condition beyond the control of Taylor Business Group LLC which requires the event to be moved to another location and/or rescheduled to another date, all deposits or payments would be applied to the new location and/or future date.

LIMITATION OF LIABILITY

Attendee assumes responsibility for safeguarding and ensuring, and assumes all liability relating to its own property at the Event. In no event, will Taylor Business Group LLC or the venue hosting the Event, or any of its affiliates, agents, officers, directors or employees be liable for indirect, incidental, consequential, or exemplary damages or lost profits for any of their acts or omissions in connection with this Agreement or the Event, whether or not they have been apprised of the possibility of such damages or lost profits. In no event will Taylor Business Group LLC's liability to Attendee hereunder, or otherwise in connection with the Event, exceed the amount actually paid to it by Attendee.

GENERAL PROVISIONS

This Agreement shall be binding upon, and ensure to the benefit of, the parties hereto and their respective Successors and assigns. The rights and obligations of the Attendee under this Agreement may not be transferred, assigned, sublet or otherwise disposed of without the prior written consent of Taylor Business Group LLC. The parties hereto may, by mutual agreement, amend any provision of this Agreement, and any party hereto may grant consent or waive any right to which it is entitled hereunder or any condition to its obligations hereunder, provided that each such amendment, consent or waiver shall be in writing. No waiver by either party hereto at any time of any breach by the other party hereto of, or compliance with, any condition or provision of this Agreement to be performed by such other party shall be deemed a waiver of similar or dissimilar provisions or conditions at the same or any prior or subsequent time.

This Agreement shall be governed by and construed in accordance with the laws of the United States of America and the laws of the State of Florida without reference to the choice of law principles thereof. The Attendee hereby submits to the jurisdiction of the state and federal courts of the State of Florida for all proceedings arising out of or relating to this Agreement and waives any objection to the propriety or convenience of venue in such courts. This Agreement shall not create, nor shall it be represented by either party to create a partnership, joint venture, employer-employee, master-servant, Principal-agent, or other relationship whatsoever between the parties hereto. Neither party hereto shall have, nor represent to have, authority or power to obligate or bind the other party hereto by contract, agreement, warranty, representation or otherwise in any manner whatsoever, without the other party's prior written consent.

PHOTOGRAPHY AND VIDEOGRAPHY

By attending a Taylor Business Group LLC event, you are entering an area where photography, film, audio, and video recording may occur. By agreeing to these Terms and Conditions, you consent to photography, filming, audio recording, and/or video recording and its release, publication, exhibition, and/or reproduction to be used for promotional purposes, advertising, inclusion on websites, social media, and/or any other purpose by Taylor Business Group LLC and its representatives. You release Taylor Business Group LLC, its employees, and each and all persons involved from any liability connected with the taking, recording, digitizing, and/or publication and use of interviews, photographs, film, computer images, video and/or audio recordings, and you waive all rights to any claims for payment and/or royalties in connection with any use of these materials. You also waive any right to inspect and/or approve any photo, film, audio, and/or video recording taken by Taylor Business Group LLC or the person or entity designated to do so by Taylor Business Group LLC.

Taylor Business Group LLC reserves the right to photograph and/or record video at any and all activities and sessions at any and all company events including in-person workshops. Attendees realize that their images and/or likenesses may be used in future marketing and promotional activities related to in-person workshops and/or other Taylor Business Group LLC offerings.

OPT-IN

The attendee consents to opt-in allowing Taylor Business Group LLC to collect, use, and share the information of individuals on the opt-in attendee list with third party sponsors of the Taylor Business Group LLC for the purposes of marketing and selling such third-party sponsors' products and services to such individuals.

AGREEMENT

This Agreement is executed upon completion of registration for the event.